eResults

VEEAM BACKUP FOR MICROSOFT OFFICE 365

TOTAL ACCESS, CONTROL AND PROTECTION OF YOUR OFFICE 365 DATA

With over 85 million Microsoft Office 365 users, less than 5% of these users backup their data from the Microsoft Azure platform. This data is vulnerable to accidental deletion, malicious attacks or human error.

Data is the lifeblood of our business. We need to ensure that we can have instant access to all of our files and we need to ensure that we can recover this data if we ever lost it. This is a compliance issue for us.

Blair Cotnam, IT Manager, ZiM

Data on the Microsoft Office 365 Platform

Microsoft Office 365 provides a reliable solution for your essential business services such as email and calendaring. However, these services run on the Microsoft Azure platform which means your documents, emails, contacts and critical data are stored on their cloud infrastructure. Microsoft themselves make the statement that users of the service are responsible for their own data and that Microsoft offer no recourse or guarantees in the event that any user data is lost for any reason. While Microsoft patches and maintains their core infrastructure, they do not backup or restore end user data that resides in Office 365 leaving critical data exposed to multiple risks of loss and an inability to recover including:

User Error: Data can be deleted by user error resulting in the data being lost forever. Whether it is an email, a contact, a calendar invite or files on SharePoint or OneDrive, user error is the biggest cause of data loss.

Malicious Employee: Malicious or deliberate data deletion is increasingly becoming common in the workplace. Disgruntled employees with certain access rights to critical data can delete tranches of data at will. Without correct retention settings or backup, this data will be lost.

Cyber Attack: Ransomware or other malware, commonly the result of a phishing email, can result in your data becoming infected and blocking access. With a proper backup, this data can be fully restored avoiding ransom payments.

Long Term Retention / Compliance: It is critical for data repositories to be protected in line with regulatory compliance requirements. Having backups of your data with the correct retention settings ensures that your data is fully eDiscoverable.

veeam

Office 365

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Office 365 Protection

- Exchange
- Calendars & Contacts
- OneDrive for Business
- SharePoint
- Public Shared Folders

ABOUT eResults

eResults is committed to helping small and medium sized businesses better understand the benefits of cloud computing to help them achieve their business goals.

eResults is 100% Canadian, and all of our cloud assets are located in Canadian Tier 3 certified data centers. This provides our customers with peace of mind knowing where their data or their client's data resides. We offer a full suite of cloud services from servers, backup, file sync and archive, through to virtual desktops and hosted Microsoft solutions.

Contact us today to learn how eResults can provide you with the partnership and peace of mind that you're looking for.
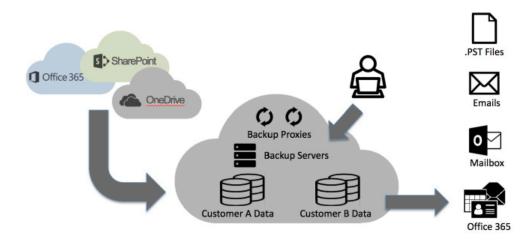
The adoption of Microsoft Office 365 by businesses of all sizes continues to accelerate but the default retention policy is not in line with the needs of business users in the data age. In addition, SharePoint on O365 also only retains deleted data for a minimal period before this data is purged and lost forever.

For Exchange, once a user deletes an item from their Deleted Items folder, the item is retained for a maximum of 30 days before this data is purged by Microsoft and permanently deleted. Furthermore, deleted user accounts have an even shorter default data retention period. As an example, OneDrive only retains data for 14 days once the administrator deletes a user profile. All of these scenarios result in the loss of potentially critical data,significant downtime and costs.

Office 365 Backup from eResults provides multiple options as to how you can backup and recover your O365 data. The backup solution will recover full Office 365 repositories as well as individual files and mails. These can be recovered immediately through a self service portal into the eResults cloud.

An additional benefit of Office 365 from eResults is that it assist with lowering charges for mailbox storage space within Microsoft Azure. The eResults O365 Backup solution allows for unlimited storage which facilitates the archiving of old data from of the user's online mailbox onto our cloud storage.

With the increasing demands for Hyper-availability of data and retention in line with changing compliance & regulations, Office 365 Backup from eResults provides adjustable retention policies to ensure that data is available for recovery and to support E-discovery requirements.

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